



Privacy Policy

About this policy

Canning Vale Country Club (CVCC) and the Western Australian Skirmish Party ("**CVCC and WASP Paintball**") are committed to protecting the privacy of any personal information it holds about individuals in accordance with the applicable laws. CVCC and WASP Paintball have implemented measures to comply with its obligations under the relevant Australian privacy laws.

Why does CVCC and WASP Paintball collect my personal information?

CVCC and WASP Paintball collect your personal information to allow it to perform its business functions. For example, CVCC and WASP Paintball may collect your personal information to enable you to participate in a CVCC and WASP Paintball promotion or to allow CVCC and WASP Paintball to market its current and future products and services to you.

What personal information does CVCC and WASP Paintball collect?

The types of personal information CVCC and WASP Paintball collect will depend on the nature of your dealings with CVCC and WASP Paintball and may (but does not always) include:

- your name;
- gender;
- date of birth;
- address; and/or
- personal and/or work contact details (e.g. phone numbers and email addresses).

If necessary, CVCC and WASP Paintball may also ask you to provide it with additional personal information from time to time.

Importantly, CVCC and WASP Paintball does not collect any personal information it does not need to perform a business function, and generally it will not collect any information about you without your prior consent.

What if you don't provide CVCC and WASP Paintball the personal information it requires?

If you can't, or won't, provide CVCC and WASP Paintball with the personal information it reasonably requires, CVCC and WASP Paintball may be unable to provide you with the information, goods or services you have requested.

How does CVCC and WASP Paintball collect my personal information?

CVCC and WASP Paintball tries to collect personal information directly from you. That collection generally occurs when you:

- request information from, or have dealings directly with CVCC and WASP Paintball;
- participate in a competition or trade promotion conducted by CVCC and WASP Paintball or one of its promotional partners;
- participate in a survey conducted by CVCC and WASP Paintball; or
- access or request information from CVCC and WASP Paintball's website.

In some circumstances however, CVCC and WASP Paintball may also collect your personal information from third parties, but where it does so, it will ensure that it acts in accordance with the relevant privacy laws.

CVCC and WASP Paintball will take reasonable steps to ensure that you are aware of the purposes for which it collects your personal information.

How does CVCC and WASP Paintball use my personal information?

CVCC and WASP Paintball uses your personal information for purposes including (but not limited to):

- providing you with the CVCC and WASP Paintball goods or services you request;
- promoting and marketing CVCC and WASP Paintball's current and future products and services to you;
- informing you of upcoming events, special promotions and offers, discounts and other matters which CVCC and WASP Paintball considers may be of interest to you;
- conducting research (including but not limited to client surveys) concerning CVCC and WASP Paintball's current and future products or services; and
- to improve the operation or navigation of CVCC and WASP Paintball's website.
- CVCC and WASP Paintball may also use your personal information for other purposes not listed above which will be made obvious to you at the time CVCC and WASP Paintball collects that information, or for such purposes as may be required or permitted by law.

You may always 'opt out' from receiving direct marketing information by emailing the privacy officer at info@canningvalecountryclub.com.au

Will CVCC and WASP Paintball give your personal information to anyone else?

CVCC and WASP Paintball will not disclose your personal information to any other third party unless it has reasonable grounds to believe:

- you have authorised CVCC and WASP Paintball to do so;
- your safety, or the safety of others in the community, is at risk; or
- CVCC and WASP Paintball is required or permitted by law to do so.

If CVCC and WASP Paintball provides your personal information to a third party, CVCC and WASP Paintball generally requires the third party to protect your personal information in the same way CVCC and WASP Paintball does.

Is my personal information secure?

CVCC and WASP Paintball takes reasonable steps to ensure personal information it holds about you is protected from risks such as loss, unauthorised access, use, destruction, modification or disclosure. CVCC and WASP Paintball only permits its authorised personnel or consultants to access your personal information for legitimate business purposes.

No data transmission over the internet is totally secure. As a result, any personal information you send to CVCC and WASP Paintball over the Internet (including via email) is sent at your own risk.

If CVCC and WASP Paintball determines it no longer requires your personal information, CVCC and WASP Paintball will take reasonable steps to de-identify or securely destroy that information as soon as practicable.

Your rights of access and correction

The accuracy of your personal information is important. CVCC and WASP Paintball takes reasonable steps to ensure personal information it holds about you is accurate, complete, up-to-date, relevant and not misleading. If you believe that any personal information CVCC and WASP Paintball holds about you is incorrect, please contact CVCC and WASP Paintball's Privacy Officer by email to info@canningvalecountryclub.com.au with details of the relevant updated information.

You have a general right to access the personal information CVCC and WASP Paintball holds about you. You may contact CVCC and WASP Paintball's Privacy Officer to request details of your personal information by email to info@canningvalecountryclub.com.au. CVCC and WASP Paintball can deny your request in some circumstances and if it does so, will provide you with written reasons for that denial.

While there is no fee for requesting access to the personal information CVCC and WASP Paintball holds about you, CVCC and WASP Paintball reserves the right to charge a reasonable fee for the preparation and provision of that information to you.

Changes to this privacy policy

CVCC and WASP Paintball reserves the right to change this Privacy Policy from time to time. If CVCC and WASP Paintball changes this Privacy Policy, it will post a copy of the updated policy on this website and your continued use of this website following that posting will constitute your acceptance of the terms of the updated policy.

How do I obtain more information or lodge a privacy complaint?

If you:

- require further information regarding this Privacy Policy or any other steps CVCC and WASP Paintball has taken to protect your personal information or privacy; or
- have any concerns or a complaint regarding CVCC and WASP Paintball's privacy practices or its management of your personal information,

please contact CVCC and WASP Paintball's Privacy Officer by email to info@canningvalecountryclub.com.au. CVCC and WASP Paintball will endeavour to respond to you within 20 business days.